

## FAQ

<b>1</b>	<b>What should I do if there is lot of delay in accessing the page?</b>
	Speed for Registration of On-Line Application on Internet, is based on various factors like Internet Speed, large number of applicants trying to register the application at the same time etc. Therefore if you are not able to get the pages for application immediately, please retry after a gap of 15 minutes or during off-peak hours during the night.
<b>2</b>	<b>How do I know that my application is registered?</b>
	Successful Submission of the Application Form is indicated by the Page displayed after clicking the Submit Button and will be redirected to the completion page where you can get the link for the submitted application form along with the application serial number. Please note down the same carefully and preserve it. If you do not preserve it, you will not be able to Re-Print the Application Form.
<b>3</b>	<b>I did not receive the email intimation for registration of my application?</b>
	<b>Submitted Application form in the PDF</b> are also sent by auto-response emails. Delivery of these emails purely depends upon the correctness of E-Mail ID provided, Policy of your E-Mail Service Provider to accept and Divert such emails under Bulk or Spam Mails or bounce back such mails without accepting it due to heavy number of emails generated by our Applications. In case of Govt./official /company Email Ids, delivery is controlled by your Company Policies. Therefore, please do not expect replies from us, if you do not receive such confirmation / auto-response Emails.
<b>4</b>	<b>How do I re-confirm that my application is saved?</b>
	In case of doubt about the successful submission, candidates are advised to login to the website and check the "My Account" page for the status of the application. Candidate can also Re-Print the Application, generate the Printout (within the print start date and end date.) and preserve the soft copy and hard copy (printout) of the submitted Application Form.
<b>5</b>	<b>After filling up the complete form, I got Blank Screen / Internet got disconnected / My PC closed / hanged / shutdown. Is my application saved / registered?</b>
	Select the post you have applied and if you are logged in and if the application is not submitted fully then you will again get the chance of submitting the application again with the data filled in up to where your application is saved. And if you are not allowed to filled in your application form then you can get the application form from the reprint option from the menu "My Account"
<b>6</b>	<b>I did not receive the acknowledgement / reply to my email communication?</b>

	<p>"Reply to" Email Id for the Application is created for the convenience of the Candidates for genuine communications. Please do not use this address to send back the emails for "Acknowledgment", "Vacation Mail", "Friendship Offers", "Sales Offers" etc. Our Email Server is configured to delete such emails automatically.</p>
<b>7.</b>	<p><b>What details should I retain while replying to auto-response emails?</b></p>
	<p>While writing back by replying the confirmation emails for genuine problem, please retain the text containing "Application Sl. No." and "Name of the POST Applied" details on the email.</p>
<b>8.</b>	<p><b>What details should I provide while writing for the problem?</b></p>
	<p>Please do not forget to provide following details while writing to us: (1) APPLICATION SL NO. (2) DATE OF BIRTH &amp; (3) FULL NAME as entered in application. In case of application failure or any error message, we would like to have the screenshot of the error in JPG, GIF format or as MS Word file. Additionally, you may provide the PC Details including the Operating System (like Windows XP, Vista, Linux etc.) &amp; Internet Browser &amp; version (like Internet Explorer 6.0, Mozilla 3.0, Firefox 3.5 etc.) used.</p>